

ProKontrol is the largest distributor of heating, ventilation, air conditioning and refrigeration controls (HVACR) for commercial buildings in Canada. We distribute all major brands of **HVAC controls** under one roof. This position will be part of the **Energitech** Team, the division of **ProKontrol** specialised in Industrial Combustion.

More than a Supplier...A Solution! In addition to products and parts support, we also offer retrofit services, start-up services, telephone and on-site technical support, engineering design, panel assembly, technical drawings/wiring diagram and software programming. For 40 years, **ProKontrol** has been showing consistent growth with locations in Laval, Longueuil, Quebec, Toronto, Ottawa and Halifax in addition to our location for combustion. We are looking to fill the following position:

Technical Inside Sales Representative - Combustion

Interested in a career with the **ProKontrol** team? Please send your resume to: cv@Prokontrol.com

Main Responsibilities

- Welcome clients to the branch or over the phone in a professional manner
- Offer expert advice to clients in their choices of components for their industrial combustion projects
- Assess customers needs and develop proposals accordingly
- Inform customers on new, existing and complimentary products
- Perform technical research in order to offer the best solution to the customer
- Provide technical support to clients for components and materials
- Issue purchase orders, invoices, and order confirmations
- Ensure follow-ups on quotes
- Collaborate with the Industrial Combustion Team on large scale projects
- Stay up to date with knowledge pertaining to new products and technologies
- Attend training sessions given by suppliers and participate in industry meetings, seminars and trade shows

Requirements

- College Diploma related to Industrial Combustion, Mechanical Engineering, Instrumentation and Control or related field
- Minimum of 5 years of experience in the Industrial Combustion field
- Knowledge of combustion control systems (Siemens, Honeywell, Fireye, etc)
- Knowledge of components related to industrial process equipment and boilers
- knowledge of current office software
- Bilingual *The person must be able to communicate with French and English-speaking clients across Canada.

Competencies

- Customer Service
- Multitasking
- Planning and Organizing Skills
- Critical Judgment

We Offer

- Competitive Salary
- Full Benefits Plan including Teledoctors
- Parking, Kitchen and Complimentary Hot Beverages
- Opportunity to grow within the company
- Personalized Training for all
- BBQ & Other Festivities
- Technical Challenges and numerous products to explore!

